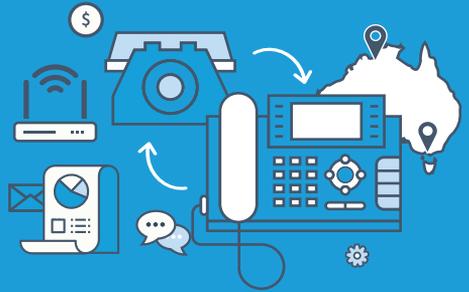


New Or Upgrading Phone System Checklist



Whether you're buying a phone system for the first time, or upgrading an existing system, the process can get very confusing, very quickly!

In an effort to make comparing systems, quotes and suppliers a little easier, here are the top 7 questions you need to get answered.

Is my new phone system NBN Ready (SIP Enabled)?

Infiniti's Answer:

Every phone system we sell is NBN ready

What cabling requirements are there for my new phone system?

Infiniti's Answer:

Cabling requirements are often more a by product of your office then the phone system. No need to stress though - we can send a technician to site for free to review and assess your unique

How many phone lines will I need?

Infiniti's Answer:

It's highly unlikely that you will need a line for each staff member - How often is everyone on the phone at once?

Don't be misled; save money and get a solution that allows you to share your lines across all staff and handsets.

Are you going to supply a popular brand?

Infiniti's Answer:

Make sure you buy a popular brand so you can expand and buy spare parts tomorrow.

Am i required to sign a maintenance contract when buying the phone system?

Infiniti's Answer:

Unless you're a medical facility, you probably don't need a 24/7/365 on-site maintenance contract.

If your system is programmed and installed well, the majority of changes you need should be able to be done remotely... so find a provider that offers a suitable remote support offering; and then only pay for an onsite tech when you need.

What after sales support do you offer?

Infiniti's Answer:

We're here to support you today, tomorrow and next year with VIP remote support - our Australian based team are here to answer any questions and make remote programming changes when you need.

PLUS we offer Australia's ONLY Customer Support App, which includes live video streaming so you don't have to talk tech - just open the app and our team can see exactly what's happening at your office.

Do you offer a money back guarantee?

Infiniti's Answer:

We offer a no questions asked 14-day money back guarantee for on-premis phone systems.